

Electric wheelchair resolve

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Date: Tuesday, June 1, 2021, 02:58 PM MDT

Hello Laura:

As you know, the last couple of weeks have been worrisome for me because my electric wheelchair was losing it charge. It got so bad by last Thursday that after charging all night, I had only enough charge to go to the kitchen and back; yet it would not charge all the way up.

In seeking help from the "MEDICARE" medical route, I called my doctor for a prescription for this type of mobility device, but the soonest I could get in was not until the end of this week, which was not soon enough to save me from being "grounded" altogether over this past weekend. I will still be going to that doctor's appointment this Friday in hopes of getting a permanent record of my medical need for the type of chair that has been saving me from much heartache and struggle this past couple of years after getting a HOVEROUND chair gifted to me by a friend in Michigan.

To deal with the "temporary" need for mobility however, I sought local maintenance options by calling HOVEROUND and a referral from a local Spearfish medical supply house. I already informed you early last week that HOVEROUND does not provide servicing in S. Dakota and that batteries plus shipping and handling costs would be in the range of about \$300 - \$500 for a battery replacement. I called a Rapid City company - NUMOTION - that does maintenance to all types of mobility devices, and their baseline cost was \$250 or more just to travel to Spearfish to evaluate my chair.

I then telephoned a company in Rapid City by the name of BATTERIES & BULBS and gave them the serial number from my HOVEROUND and they stated that they had replacement batteries (2) for my chair, with no cost to replace them for me if I can get the chair to them. So, last Friday I got a local friend to drop everything and help me to drive my chair to Rapid City and I used my new, secured credit card to purchase the batteries and pay for the gas to get there and back. They replaced the batteries, and I have had "free mobility" all weekend long and into this week. Yea!

I am therefore attaching my receipts (see attached scanned file) in request for STATE reimbursement for my mobility needs. In the alternative, I wish to receive an updated accounting on what is to be expected as my "contribution" to chore services with the new company we talked about this past couple of weeks replacing that other one for which you sent to me an accounting statement but which is now obsolete given that: a) the EMERGENCY ALERT system was taken back the following work day; b) the first referenced chore services company refused to take me shopping; and, c) the "rails" for my bathroom toilet was purchased outright for \$99 and no longer to be considered a "monthly contribution" on my part (and this "rails" mobility device replaces one that WESTERN RESOURCES was willing to find and give to me for free at some point).

Again, please see the attached receipts totaling \$245.48. I think I have done a service all the way around here by acting promptly in the private. rather than to try to look weeks or months away for the medical "system" to approve and supply me with a whole new chair costing ten times that amount. I'll hope that you will agree that the resolve at such a bargain-base cost is well worth the STATE reimbursement of these prudent costs rendered by me despite my extremely poor status and lack of employment earnings.

Please let me know your thoughts on this matter ASAP. Thank you for your kind consideration.

Cordially yours,
David Schied

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