



## DEPARTMENT OF HUMAN SERVICES

Division of Long Term Services & Supports  
Hillsview Plaza, 3800 East Highway 34  
c/o 500 East Capitol Avenue  
Pierre, SD 57501

**PHONE:** 605-773-3656 or  
1-866-854-5465

**FAX:** 605-773-4085

**WEB:** [dhs.sd.gov](https://dhs.sd.gov)

March 18, 2022

### **South Dakota DHS Wants To Know About Your Services!**

**You have been selected to participate in the 2021 South Dakota National Core Indicators-Aging and Disabilities (NCI-AD) Survey.** The Department of Human Services (DHS) and the University of South Dakota's Center for Disabilities have partnered to conduct this important survey which will help DHS improve the services and supports of South Dakotans.

Participation is voluntary but encouraged. Your survey responses will be confidential and the current services you receive will not be affected by taking part in this survey.

#### **Who will be contacting me?**

Between December 2021 and June 2022, the Center for Disabilities' NCI team will conduct survey meetings across the state.

***If you choose to participate***, there is nothing more you need to do. A Center for Disabilities' surveyor will contact you to schedule a time to complete the survey and ask if you prefer the survey meeting to take place in person, via Zoom video, or by phone.

***If you do not wish to participate***, please complete and return the included opt-out form in the provided postage paid return envelope to the Center for Disabilities by **Friday, April 8, 2022**.

DHS and the Center for Disabilities' NCI team encourage you to share this information with family members and caregivers. If you are a guardian or power of attorney receiving this letter, please share this information with the person selected to take part in the survey meeting.

We appreciate your participation. For questions, please contact Lenora Heckel with the Center for Disabilities at 605-357-1451 or Misty Black Bear with DHS toll-free at 1-866-854-5465. To learn more about NCI-AD, please visit <https://nci-ad.org>.

Sincerely,

A handwritten signature in cursive script that reads "Yvette Thomas".

Yvette Thomas, Division Director  
Department of Human Services  
Division of Long Term Services and Supports



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If you do NOT wish to participate in the Aging and Disabilities survey, please complete and return this form in the provided postage paid return envelope by **Friday, April 8, 2022**.

If you no longer have the provided postage paid return envelope, you can mail this form to:

Lenora Heckel  
USD Center for Disabilities  
1400 W 22<sup>nd</sup> Street  
Sioux Falls, SD 57105

Your Name: \_\_\_\_\_

Your Address: \_\_\_\_\_

\_\_\_\_\_ I do NOT want to participate in the NCI-AD interview

*If you are willing to participate, you do not need to do anything further. A Center for Disabilities team member will contact you in the near future to set up a time to meet with you.*



NO POSTAGE  
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IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

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CENTER FOR DISABILITIES - (NCI 245283)  
UNIVERSITY OF SOUTH DAKOTA  
SANFORD SCHOOL OF MEDICINE  
1400 W 22ND ST  
SIOUX FALLS SD 57105-9834

NCI 245283

